

Three Information Components of the "Get Care" Website

1. An online provider directory will be accessible by any consumer, caregiver, hospital discharge planner, provider or any other member of the community to assess LTC needs, learn of available services and search for these services (providers will have password protected access)
2. A consumer assessment, referral and enrollment tool will be available for any provider under contract to DAAS for record keeping
3. An online multi-agency, case management system will combine information from all major community-based LTC programs and allow coordination of care

A partnership of the Area Agency on Aging, Arkansas Department of Human Service, the Donald W. Reynolds Center on Aging, Division of Aging and Adult Services, and the John A Hartford Center for Gerontological Nursing Excellence



South Arkansas
Health Education,
Living & Life Options

A partnership for older adults

SA-HELLO

*South Arkansas Health
Education, Living & Life
Options*



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What is the purpose of the Partnership for Older Adults?

The South Arkansas Health Education, Living and Life Options Community Partnership for Older Adults will work to:

- Expand Community and consumer input into health and long-term care planning
- Improve quality of care and reduce fragmentation of services for the under-served, low income and diverse long-term care (LTC) populations
- Use existing funding sources in a more appropriate, cost effective manner to meet local needs
- Improve communications between service providers and consumers

Solution: A Web-Based Integrated Information System: "Get Care"

By collecting and combining information in a web-page format, the SA-HELLO partnership will:

- Provide improved access to more cost-effective community-based LTC options that will allow consumers to remain independent and in their communities
- Create an easily navigated, "no wrong door" system of home and community-based LTC services
- Reduce the number of inappropriate nursing home referrals



Results: Integrated System of Home, Community-based & Institutional Services

By integrating these services, the SA-HELLO partnership and Get Care website will:

- Empower older & disabled consumers and their caregivers by providing tools to assess their needs, learn about care options, locate appropriate services, and actively participate in the planning & management of their LTC services
- Assist providers by 1) reducing duplicate reporting 2) enabling online reporting 3) providing feedback 4) increasing communication and cross referrals
- Create a county-wide LTC database to measure & track information on consumers, services, and costs for policy planning & program development